GEX ENGINE ENTERPRISES

Privacy Policy

Effective November 17, 2026 | Version 2026-11-17

GEX Engine Enterprises operates GEX Engine and provides the related indicators and member services. This policy explains how we handle personal information for the website, memberships, access and support.

1. Who to contact

Contact GEX Engine Enterprises at gexengineenterprises@gmail.com for privacy questions, access or correction requests, deletion requests, or concerns about information you have shared. You may also use your private Whop member support chat.

2. Information we use

Membership and billing records can include your name, email, account identifiers, selected plan, order and payment references, billing or subscription status, renewal or cancellation dates, and refund or dispute records supplied through Whop.

Indicator-access records can include your TradingView username, membership match, tools you are entitled to use, and records of access being granted, changed or removed. Support records include messages, attachments and troubleshooting information you choose to provide.

Website hosting and security services may process technical information such as IP address, browser/device details, request times, visited routes and error or security logs. We use this information to deliver and protect the site. Necessary cookies or similar storage may be used for authentication, session preferences and security where those features are available.

Do not send passwords, session cookies, full card numbers, bank credentials or identity documents through ordinary support. Redact unrelated balances, addresses and transactions from screenshots. Public or community posts may be visible to other people.

3. Payments and third-party platforms

Payment details are entered on Whop's checkout and processed by Whop and its payment providers, under their own policies. Our website does not ask you to enter a card number. We receive the transaction and subscription information needed to provide access, handle support and maintain business records.

Whop, TradingView, Discord and other platforms you use have their own privacy rules. Review their policies and account settings. We do not need your TradingView password to arrange indicator access.

4. Why we process information

We use relevant information to fulfil memberships, confirm purchases, manage indicator access, respond to support and privacy requests, handle cancellations or billing issues, protect accounts, investigate misuse, maintain records and meet legal obligations.

We may use limited referral or attribution information associated with your order to administer an approved affiliate arrangement. We use personal information for marketing only as permitted by law and applicable

consent or communication preferences. Marketing messages provide an unsubscribe route; essential service and billing notices may still be sent.

5. Sharing and service providers

We share only the information reasonably needed with people and services helping us deliver membership, chart access, hosting, email, support, security, accounting or legal administration. Access is limited according to the task. We do not sell personal information.

We may provide relevant transaction, acceptance, access-delivery and support records to Whop, payment providers, banks or professional advisers to investigate a dispute or protect lawful rights. We may disclose information when required by law or a valid legal process. This does not authorize public disclosure of your private information.

Service providers may process information in Canada, the United States or other countries. Privacy protections may differ. We remain responsible for handling information under applicable law and for using appropriate safeguards in our service arrangements.

6. Retention and security

We retain information for as long as reasonably necessary for the purpose collected, including providing service, resolving disputes, security, tax/accounting records and legal obligations. Retention varies by record type; a deletion request may not remove records we must lawfully keep. We may anonymize information when identification is no longer needed.

We use reasonable administrative and technical safeguards. No online system can be guaranteed secure. Protect your own accounts and tell us promptly if you suspect an issue affecting your membership or submitted information.

7. Your rights and choices

Subject to the law where you live, you may request access, correction or deletion of information, withdraw consent where available, object to certain processing or ask about a disclosure. We may need proportionate identity verification before acting. We will explain any legal reason that limits a request.

Contact gexengineenterprises@gmail.com. You can also raise a concern with the applicable privacy regulator, including the Office of the Privacy Commissioner of Canada or a relevant provincial authority. You may control cookies and storage through your browser; blocking necessary storage can affect sign-in or service functions.

8. Minors, giveaways and changes

Our paid products are intended for adults who meet the age and legal eligibility requirements in the Terms. Contact us if you believe we have collected a minor's information inappropriately.

Giveaway entries are currently closed. Before entries open, the entry flow will identify the information required and provide applicable rules and privacy details. No payment or receipt upload is requested through the disabled Coming soon item.

This policy is effective from the date shown. We will provide notice of material privacy changes and obtain consent where required. Changes will not authorize unrelated new uses of personal information without a lawful basis.