GEX ENGINE ENTERPRISES

# Terms of Service

Effective November 17, 2026 | Version 2026-11-17

These terms cover GEX Engine memberships and approved access to GEX Engine, Radar, KillZones and SMT. Please read them and your order details before starting a trial or purchasing.

## 1. Who provides the service

GEX Engine Enterprises provides the GEX Engine products and services. GEX Engine is its public product brand. In these terms, we, us and our refer to GEX Engine Enterprises. Contact us at gexengineenterprises@gmail.com or through your Whop member support chat.

Whop handles checkout, payment processing and subscription management under its own terms. TradingView provides the charting platform. Neither Whop nor TradingView supplies our indicators or guarantees their results.

## 2. Your agreement and eligibility

The checkout presents these Terms, the Refund Policy, the End User Licence Agreement and the Privacy Policy for review. By selecting the required acceptance box and starting your trial or completing your purchase, you agree to the linked Terms, Refund Policy and Licence Agreement, and acknowledge the Privacy Policy. Browsing our website alone does not start a subscription or authorize a charge.

Your order specifies the plan, price, billing currency, taxes or fees, trial, billing frequency and access period. A specific written offer accepted with your order controls those commercial details. Mandatory consumer rights always take priority. You must be at least 18 and the age of majority where you live, and be legally able to use the service.

These documents apply to new orders that accept this version. They do not retrospectively remove rights under earlier purchases. We retain previous versions for those orders.

## 3. Membership, requirements and delivery

The current advertised membership includes GEX Engine, Radar, KillZones and SMT as separate TradingView indicators. Supported markets are listed at https://gexengine.co/markets. Only the products and benefits stated in your accepted order are included; future features are not promised.

You need your own compatible TradingView account. TradingView plans, exchange data, broker services and other third-party fees are not included unless your order expressly says otherwise.

After checkout, follow your Whop welcome message and provide your exact TradingView username through member support if requested. Do not send passwords or browser session details. Access requires us to match your membership and TradingView username. We confirm when your tools are ready; activation is not a guarantee of instant or uninterrupted access.

Your licence lasts for your paid access period or approved trial. Missing access should be reported promptly so we can help. Platform or data limitations do not remove our responsibility to supply the purchased service or any remedy required by law.

## 4. Trials, billing and cancellation

If your order includes a free trial, it shows the trial length, first billing date and amount due afterwards. Unless you cancel before the trial ends, the trial converts to a paid subscription. Recurring plans renew at the frequency and price disclosed in your order until cancelled.

Manage or cancel your subscription through the Whop account used to purchase. Cancel before the next billing date to prevent the next renewal, and retain the confirmation. The cancellation confirmation or membership details show when access ends. Removing an indicator or leaving Discord does not cancel your subscription.

If you cannot access cancellation, contact us at gexengineenterprises@gmail.com for help. Cancellation does not by itself refund an earlier payment. Any price change for a future billing period requires advance notice and any consent required by law.

## 5. No-refund policy and exceptions

Except where law, applicable Whop or payment rules, or an express offer requires otherwise, payments are final and we do not offer discretionary refunds for a change of mind, unused access, partial billing periods, forgetting to cancel, or dissatisfaction with trading results.

Our Refund Policy explains how to report billing errors, missing access or a service not supplied as described. We will honor remedies you are entitled to. Nothing here limits statutory refund or cancellation rights, or your right to dispute a charge with Whop, your bank or card issuer.

## 6. Information only; trading risk

Our indicators, levels, charts, alerts, videos and support provide general market information and educational analysis for your own research. They are not personalized financial, investment or trading advice and do not consider your financial circumstances. Using the tools does not create an adviser, broker, fiduciary or account-management relationship.

No output is an instruction to buy, sell or hold an instrument. No level, signal, example, testimonial or past result guarantees a price reaction, profit, win rate or other outcome. Selected examples are illustrations, not a record of every result.

Trading can cause substantial losses. Leveraged products can cause losses greater than your initial investment. You are responsible for your trading decisions, orders, position sizes, risk management and compliance with broker, exchange and platform rules. Seek qualified advice where needed.

## 7. Licence and permitted use

Your subscription or approved trial provides one person with a limited, non-exclusive, non-transferable licence to use the tools for their own research during the authorized access period. It does not transfer software ownership or source code. Rights in the software and protected materials remain with their respective rights holders.

Do not share or resell accounts or access, redistribute protected software or a subscription feed of levels, extract protected source code, or bypass access controls without permission, except where law permits. Do not use the service for fraud, harassment or unlawful activity. The End User Licence Agreement provides the full licence terms. Separately approved creator or affiliate permissions continue within their written scope.

## 8. Accuracy, availability and service changes

Data, calculations and third-party services can be inaccurate, delayed, interrupted or unavailable. We do not promise error-free information, uninterrupted availability or any trading outcome. Check important information independently and maintain your own risk controls.

We may improve the tools and make reasonable technical changes. Material changes to a paid service or its terms require the notice and consent required by law. We will not use a change to retrospectively remove purchased rights. If we cannot provide the service as agreed, applicable remedies remain available.

To the extent permitted by law, we are not responsible for trading losses, missed profits or market outcomes resulting from your decisions or reliance on an output. Nothing excludes liability, warranties, service standards or remedies that cannot legally be excluded, including liability for fraud or deliberate misconduct.

## 9. Access restrictions and disputes

We may restrict access where reasonably necessary to address nonpayment, a material licence breach, fraud, a security issue or a legal requirement. Where appropriate, we will explain the issue and allow a reasonable opportunity to resolve it. A good-faith complaint or payment dispute does not by itself remove your legal rights.

Contact us so we can investigate an access or billing problem. You are not required to give up a legal claim, wait out an informal process, or withdraw a bank dispute as a condition of exercising a mandatory right. Relevant order, acceptance, delivery and support records may be provided to Whop or a payment provider to respond to a dispute, as described in the Privacy Policy.

## 10. Applicable law and future updates

Ontario law and applicable Canadian federal law govern this agreement, subject to mandatory protections and court rights where you live. Nothing in this agreement waives rights that cannot lawfully be waived. If a provision is unenforceable, the remaining provisions continue to the extent lawful.

A future update will carry its own effective date. We will provide required notice and obtain consent where required before applying material changes to existing memberships. Any proposed change of the service provider will be communicated as required by law; this does not retrospectively remove your rights.

Contact: GEX Engine Enterprises — gexengineenterprises@gmail.com. Website: https://gexengine.co. Member support: https://whop.com/gex-engine/.